



CARES Testimonial for ABCB

The alarming speed of spread and the devastating impact of the pandemic placed unprecedented challenges on an industry already going through a period of significant change. Clients and contractors looked to CARES to offer confidence in the safety-critical reinforcing steels they were specifying in live projects. It was therefore mission critical for CARES to find a solution which would maintain that priceless confidence – and project momentum.

Swift intervention by ABCB proved to be vital in finding that solution. Secure and effective remote audit processes, acceptable to all the relevant authorities and our colleagues across the industry, were developed in record time – and the move to online conformity assurance for clients in over 40 countries was launched seamlessly, with no interruption to CARES services. While we had already decided, pre-pandemic, to accelerate wholesale digitalisation via the CARES Cloud, no one could have foreseen that a plan period originally measured in years would be truncated into a matter of months.

The simple fact that more clients, in more nations, have chosen to partner with CARES and adopt our certification services since the start of the pandemic, is testimony not only to the adoption of the right strategy but it is also a result of ABCB's unstinting support in facilitating collaborative working across the certification sector and particularly, collective engagement with UKAS, the accreditation authority for ABCB members.

Having a calm, authoritative voice delivering clarity at a time of great uncertainty is invaluable. CARES is grateful for ABCB's unstinting efforts on behalf of its members. While it may have been in short supply in other service sectors, ABCB's unfailing confidence in the ability of members to find innovative solutions helped us all at a time when we needed it most.

Ayhan Tugrul, General Manager

CARES